



31 July 2007

Subject: Helicopter Incidents, Accidents and Investigations

MD Helicopters, Inc. (MDHI) as the manufacturer and FAA H3WE and H19NM Type Certificate holder is responsible for the Continued Airworthiness of its fleet of Model 369 series, 500N, 600N and MD900 helicopters. MDHI needs timely and accurate reports of incidents, accidents system malfunctions or material failures. These field reports will be reviewed and analyzed to see if corrective action is necessary to ensure the safety of the fleet.

In the event of a reportable accident, MDHI offers on-site accident investigator support, metallurgical and fracture analysis, component malfunction examination and analysis as well as engineering technical support to the Investigator In Charge (IIC). This offer of assistance is provided at no charge.

Upon request of the IIC, a MDHI accident investigator will travel to the accident site or aircraft recovery location to help provide technical assistance in determining the root cause of the accident. Further, MDHI factory assets will be made available to answer questions and respond to requests for information or data. MDHI would appreciate the opportunity to review and comment on DRAFT Factual Report of any of our products' accident reports.

A helicopter mishap is an occurrence which the operator, the OEM and the authorities would all hope to avoid. Root cause investigations often lead to product improvements and an opportunity to avoid the next accident. With this objective in mind please report all incidents and accident as soon as possible.

During normal business hours call **(480) 346-6251 / 6231** with voice mail
During normal business hours fax **(480) 346-6810 / 6813** (automatic 24/7)
Toll free call **(800) 388-3378 (press 5)**
Any time cell phone call **(602) 284-7471** with voice mail 24 / 7

Sincerely,

A handwritten signature in black ink, appearing to read 'John Hobby', written over a white background.

John Hobby
Chief Accident Investigator
john.hobby@mdhelicopters.com