



SL369H-137
SL369E-068
SL500N-014

SL369D-116
SL369F-061
SL600N-010

SERVICE LETTER

DATE: 02 MARCH 2001
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* Supersedes Service Letters DL-69, EL-20 and FL-10, dated 27 May 1987, DL-88.1, EL-39.1 and FL-32.1, dated 15 September 1989, and NL-002, dated 1 June 1994.

TO: ALL OWNERS AND OPERATORS OF MD HELICOPTERS.

SUBJECT: NEW STANDARD WARRANTY STATEMENT

The purpose of this letter is to inform all owners and operators of the new standard helicopter warranty of 2 years or 2,000 hours, prorated and a spare parts warranty of 12 months or 1,000 hours of operation. This warranty applies to new helicopters and parts and does not supercede or replace existing warranties. The new warranty is fully described in the revised Warranty & Exchange Program Information pamphlet (CSP-A-2), dated 1 November 2000, or later. Other changes included in the Warranty & Exchange Program Information pamphlet include:

Addition of the 600N Component Exchange Program.

Comprehensive Proration Schedule.

Improved Labor Allowance Chart.

Updated contact information.