



SERVICE LETTER

SL369H-113R3*
SL369D-87R3*
SL369E-38R3*
SL369F-31R3*

DATE: 10 NOVEMBER 2004
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*Supercedes Service Information Notices HL-113.2, DL-87.2, EL-38.2 and FL-31.2, dated 06 September 2000.

TO: ALL OWNERS AND OPERATORS OF MD HELICOPTERS 369 SERIES HELICOPTERS.

CUSTOMER REQUESTS FOR ORIGINAL AIRCRAFT RECORDS

The MD Helicopters Field Service Department has been contacted by many customers over the years requesting copies of original aircraft records. In general, these requests are to replace a document which has been lost or destroyed. Due to the extensive time required to locate and duplicate these records, it is necessary for MD Helicopters to charge a nominal fee of \$250.00 (U.S. funds) for the retrieval and reproduction of these documents. Requests for helicopter records must be made in writing and sent to the MD Helicopters Field Service Department (refer to address listed below). If the records are available, copies will be sent C.O.D. to the requestor.

NOTE: MD Helicopters does not support operators who are attempting to obtain a FAA Model 369A standard airworthiness certificate for surplus military OH-6A helicopters. Therefore, requests for FAA Form 8130-2 (formerly FAA Form 970) will not be processed.

Address records requests to:

MD Helicopters Inc.
4555 E. McDowell Road
Mesa, Arizona 85215-9734

ATTN: Field Service Supervisor

Phone: 1-800-388-3378

Datafax: (480) 346-6813