



# SERVICE LETTER

DATE: 1 JUNE 1994

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TO: ALL OWNERS AND OPERATORS OF MCDONNELL DOUGLAS HELICOPTER SYSTEMS MD500N HELICOPTERS.

## NEW MD500N STANDARD WARRANTY STATEMENT

McDonnell Douglas Helicopter Systems has recently announced a new extended warranty that covers the NOTAR® system on the MD520N. MDHS has decided to increase the warranty coverage to three years or 3,000 hours, whichever occurs first. This new warranty policy is effective on all MD500N series helicopters delivered in 1994 and beyond. The existing basic ship limited warranty and drive system warranty remain unchanged.

Enclosed is the new "NOTAR® equipped system" warranty policy including details of terms and conditions of coverage. Please review it and place it in your warranty procedures (CSP-A-2) for future reference. MDHS will be distributing a new warranty procedures manual sometime later this year. If there are any questions pertaining to this new warranty, or administration thereof, please contact John Reagan or Richard Head at (602)891-8565.

A handwritten signature in black ink, appearing to read 'John Reagan'.

John Reagan, Dept. Manager,  
Commercial Customer Support  
McDonnell Douglas  
Helicopter Systems