



DL-88.1  
EL-39.1  
FL-32.1

# SERVICE LETTER

DATE: 15 SEPTEMBER 1989  
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\*Supercedes Service Information Notices DL-88, EL-39 and FL-32, dated 21 July 1989.

TO: ALL OWNERS AND OPERATORS OF MCDONNELL DOUGLAS HELICOPTER COMPANY (MDHC) 369D, 369E and 369F/FF SERIES HELICOPTERS.

## SPECIAL WARRANTY CONSIDERATION FOR THE MAIN ROTOR HUB STRAP PACK INSPECTION.

MDHC has a special warranty consideration for the main rotor hub (P/N 369D21200) after the normal warranty has expired on new helicopters or 750 hrs. or nine months for main rotor hubs purchased through the Component Exchange Program. If a main rotor hub does not meet the inspection criteria called out in DN-154\*, EN-44\* or FN-33\*, customers will be charged a pro-rated price for a replacement hub based on the hours the unserviceable hub has flown.

In addition to the above warranty MDHC will now pay for the labor to remove and replace the hub; and for tracking and balancing of the hub assembly. Reimbursement for labor hours will be based upon those specified in the Labor Allowance Manual (CSP-A-2) dated 01 March 1985. This work has to be performed at a MDHC Approved Service Center.

Example for hub Pro-rate Price:

Exchange list price - 2770 = List price per hour.  
1200 hrs. x list price per hour = Customers list price.

Example for Labor:

10.3 hrs. x Service Center labor rate to remove and replace hub.  
3 hrs. x Service Center labor rate to track and balance hub.  
13.3 hrs. TOTAL

Replacement hubs will not always have a TBO of 2770; but it will have at least the same time or less than the one removed.

Cary Brown, Manager,  
Product Support Department,  
McDonnell Douglas  
Helicopter Company

\* Refer to the current Technical Publications indexes for the current revision of the noted Service Information Notices.